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Accessibility statement

This statement was created on [22/06/2026](#)

Accessibility statement - mobile application

This accessibility statement applies to [SmegConnect+ \(Android - v. 1.0.0\)](#).

This mobile application is run by [SMEG S.p.A.](#). We want as many people as possible to be able to use this app.

Feedback and contact information

We're always looking to improve the accessibility of this website. If you find any problems please contact us: accessibility@smeg.it.

Technical information about this mobile application's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is **partially compliant** with the [EN 301 549](#) "Accessibility requirements for ICT products and services", the European Standard and [Web Content Accessibility Guidelines version 2.2](#) AA standard.

Non-compliance with the accessibility regulations

- C.11.1.1.1.1 – Non-text Content (screen reading supported open functionality): Some images, icons, or other non-text content do not have a text description.
- C.11.1.3.1.1 – Info and relationships (open functionality): In some cases, the structure or meaning shown on pages is not coded so assistive tools can read it.
- C.11.1.3.2.1 – Meaningful sequence (open functionality): In some cases, meaning is only visual and not part of the page structure.
- C.11.1.3.4 – Orientation: Content does not adjust to the screen orientation.
- C.11.1.4.1 – Use of Color: In some cases, color alone shows meaning or differences.
- C.11.1.4.3 – Contrast (Minimum): Text and images of text do not always have enough contrast, except for items like logos.
- C.11.1.4.4.1 – Resize text (open functionality): Some text cannot be made twice as big without losing content or features (subtitles and text images excluded).
- C.11.2.1.1.1 – Keyboard (open functionality): Some features cannot be used with a keyboard.
- C.11.2.4.3 – Focus Order: When tabbing through some sections, the focus order does not match the meaning or how things work.
- C.11.2.4.6 – Headings and Labels: Some headings or labels do not clearly explain the content or function.
- C.11.2.5.3.1 – Label in name (open functionality): For some components, the name read by assistive tools does not match the visible label.
- C.11.3.3.2 – Labels or Instructions: There are no labels or instructions when the user must enter data.
- C.11.4.1.2.1 – Name, Role, Value: Some components do not pass their name, role, state, or value to assistive tools, or do not notify them of changes.
- C.11.4.1.3.1 – Status Messages: Some status messages cannot be read by assistive

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tools without changing focus.

- Some non-web documents (e.g. PDFs) may not be fully compliant. To request an accessible version, please use the feedback mechanism indicated in this accessibility statement.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your feedback, you can contact the [Equality Advisory and Support Service \(EASS\)](#).